

#### Stay Connected, Learning is Infectious

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#### Slide Title

Analysis and Planning

Elicitation

Requirements Management Enterprise Analysis Requirements Analysis Solution Assessment

Slide Content

Mapping of lesson to BABOK 2.X #OCDMeetsADD

Key takeaway for each topic. #YourTweetable

Lesson:

#### Preparing Project Disasters

Solution Assessment

Analysis and Planning

Elicitation

Requirements Management Enterprise Analysis Requirements Analysis

Why Zombies?Metaphor for the worse case scenario

Everyday Example Transferable Skills

**Project Skills** 

**Project Skills** 

Everyday Challenges Practice,
Development

**Disaster Cycles** 

Mirror Project
Cycles

Greater Preparedness

Lesson: Work skills can be developed and enhanced through everyday activities and scenarios.

## Scope: Survive a Zombie Apocalypse

Analysis and Planning

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Requirements Management Enterprise Analysis

Requirements Analysis Solution Assessmen

- What are the expected outcomes and deliverables?
- What resources will we need?
- How should we approach the project?



Lesson: Your project approach is filled with subconscious biases and constraints. You must recognize them before you can mitigate them.

# What Could a Zombie Apocalypse Look Like? (NFRs, External Entities)



- A Zombie outbreak would claim city of 500,000 in just 3 days\*6
- 2005 Hurricane Katrina\*3 Displaced over 1 million people
- 2003 power grid failure affected 45 million people\*9
- 1918 Spanish Flu\*1 30% of the world's population infected and 3-6% died
- 2002 SARS,\*2 spread to 37 countries in weeks with a 9.6% fatality rate
- Major cities have only a 3 day supply of food in stores

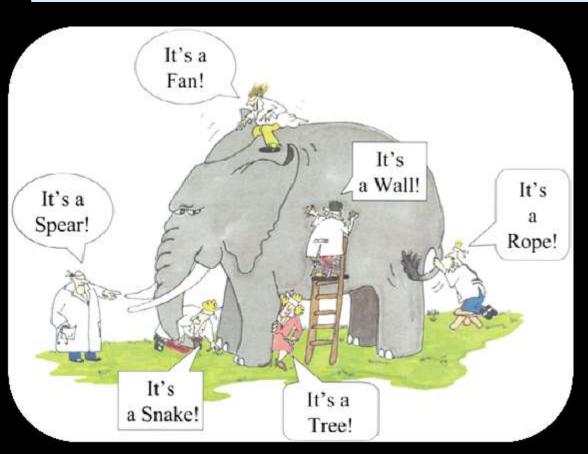
Lesson: Models, prototypes, and proofs of concept can be an excellent way of defining enterprise requirements in new areas.

#### Properly Defining Needs

Analysis and Planning

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Requirements Management Enterprise Analysis Requirements Analysis Solution
Assessment



- Project approach
  - Start with solution
  - Base on the wrong threats or needs
  - Goal doesn't solve threats or needs
  - Unattainable goals
  - Insurmountable constraints

Lesson: How you define the needs or opportunity can radically affect the solution's value.

#### Redefine Scope and Outcomes



- If you can survive zombies, you can survive anything (Over engineering the solution)
- Recognize limited time and resources
- Scope: Create a roadmap
  - Create a survival plan
     (Phase 1 Business Processes and quick wins)
  - Prioritize implementation (Future phases - Operational reengineering, solution enhancements, additional capacity)

Lesson: If your outcome is only a tool, you will fall short. People, processes, org change management, training and support must be part of the solution.

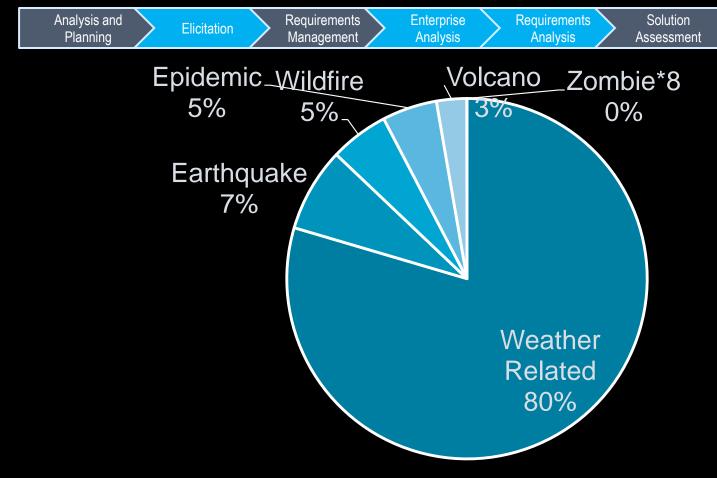
# Keys to Survival (Business Context Diagram, Key Business Features, Critical Entities)

Analysis and Requirements Requirements Enterprise Solution Elicitation Management **Analysis Analysis** Assessment **Planning** Sustenance 1 Gallon water/day ~2,500 calories/day\*5 Medication **Provides** Requires **Survival** Plan Safety **Shelter**  From people and animals From weather For supplies and shelter For people and supplies

Lesson: When in doubt, start with a context diagram.

What are the key entities and capabilities that must exist for value realization?

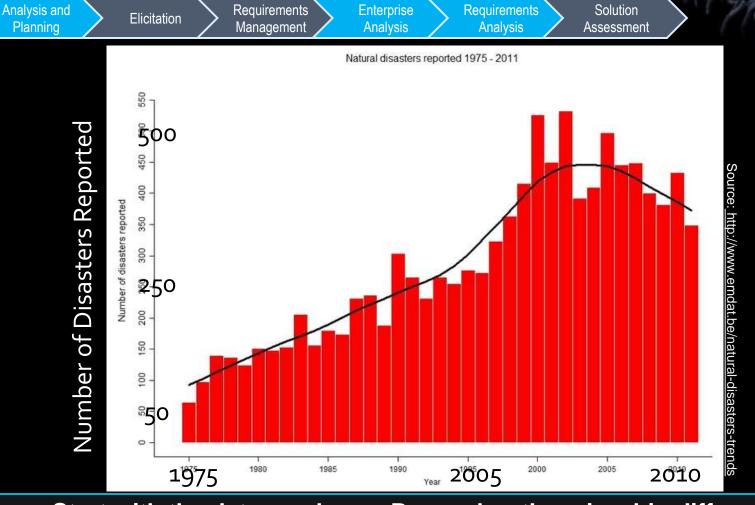
## Distribution of Disasters in the Americas 1980 - 2008



Source: http://www.preventionweb.net/english/countries/statistics/index\_region.php?rid=2

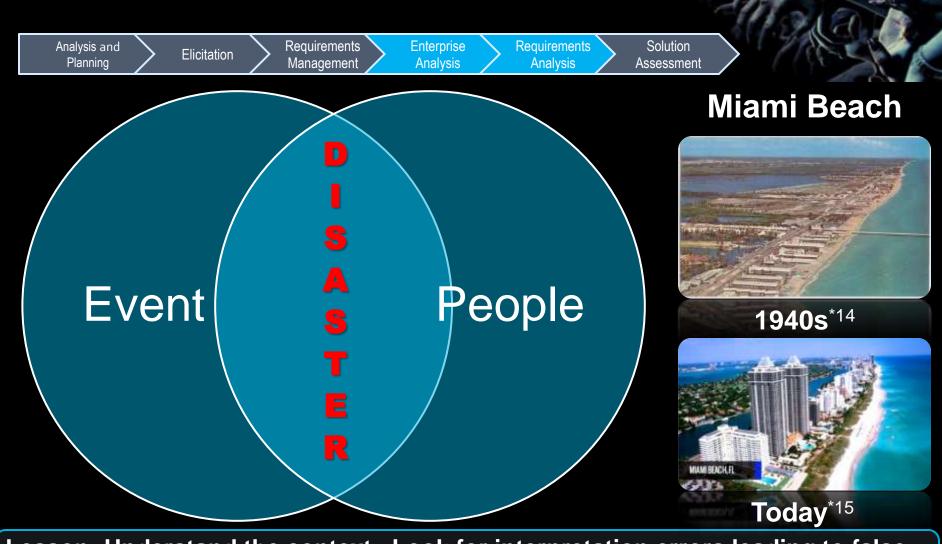
Lesson: Decompose data and requirements in all core areas. This helps prioritize needs to improve ROI and lower TCO.

## Natural Disasters Reported 1975-2011



Lesson: Start with the data you have. Remember there is a big difference between data and knowledge.

#### What Causes a Disaster?



Lesson: Understand the context. Look for interpretation errors leading to false constraints.

## Stages of a Disaster (As Is Process Analysis, Requirements Approach)

Requirements Solution Analysis and Requirements Enterprise Elicitation **Management** Assessment **Planning Analysis Analysis Project Operations** Stage Disaster Before the **Business Arch**, **Business** as Stage 0 **Event** Roadmaps Usual Change, Failure Scope and Stage 1 **Disaster Strikes** Deadline or Need **Available Tools** Stage 2 Resupply Resources and Support **Secondary** Demand > Stage 3 **Constraints** Collapse Support Stage 4 **Implementation** Resolution Recovery

Lesson: Business Process Mapping can be a great structure for eliciting requirements and design.

#### **Defining Actors**

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Solution Assessment

#### Disaster

**Unaware** 

Unprepared

**Prepared** 

#### **Project/Solution**

**Users** 

**Tiered User Groups** 

Downstream Consumers

**Support Groups** 

Clients

Roles

Management

Systems

Lesson: Define principal Actors, then refine scope and approach. Limit solution to required or primary Actors.

#### Requirements Approach Analysis and Requirements Enterprise Requirements Solution Elicitation Management **Planning Analysis Analysis** Assessment Actors Use Cases, Stories Decomposition, **Process Modeling Entities** Elicitation User Experience **NFRs**

Lesson: Decide what is central to your requirements approach. Use an iterative approach to drive further discovery based on your prioritization criteria.

### Most Common Mistakes (Negative Testing, Requirements Validation)



Enterprise Analysis

Requirements Analysis Solution Assessment

#### Survival Mistakes

- Waiting too late to prepare or take action
- Lone wolf: Works for short duration only
- Resupply: Government, retail or distribution center
- Underestimating consumption
- Loss of communications

#### Project Equivalent

- Start after business impact causes loss
- Cross-team collaboration required
- Surplus resources may be gone later
- Poor forecasting and planning
- Inadequate communication

Lesson: Analogies can often help work through problems, as long as the analogy does not create false constraints or dependencies.

#### Preparing Project Disasters



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Requirements Management Enterprise Analysis Requirements Analysis

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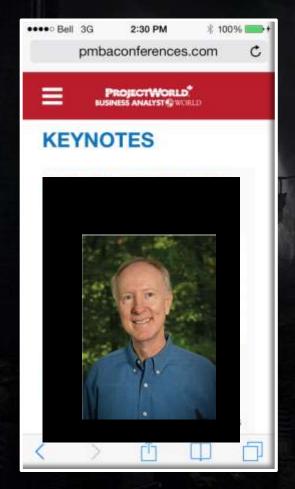
**Disaster Cycles** 

Mirror Project
Cycles

Greater Preparedness

Lesson: Work skills can be developed and enhanced through everyday activities and scenarios.

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If you have questions, please ask the room moderator.

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#### Don't Fear the Zombies

- Zombies
  - No scientific basis for the animated dead being able to exist or persist
  - Encounter = Death, especially fast zombies
  - Survive 3-6 weeks, plague will burn out
- Stages of Decay\*7
  - Rigor mortis after 3-24 hours, hardening of the body
  - After 36-72 hours, muscle tissue relaxes and tissue begins to decompose and liquify
  - Full skeletonization usually in 2 weeks to 2 years

## Stage 0 - Before the Event (Define Actors and Use Cases)

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Requirements **Ma**nagement

Enterprise Analysis

Requirements **Analysis** 

Solution Assessmen<sup>1</sup>

- Public becomes aware of pending disaster.
- Actor: Unaware
  - Ignores warnings
  - Takes no action
- Actor: Unprepared
  - Rush, panic buying
  - Stays or flees area with no plan
- Actor: Prepared
  - Evaluates situation, updates and follows plan

Lesson: Define principal Actors, then refine scope and approach. **Limit solution to primary Actors or required Actors.** 



## Stage 1 - Disaster Strikes (Process Analysis, Requirements)



- Bugging In (Stay in Place)
- Local supplies depleted
  - Panic buying
  - Looting
- Temporary gas shortage
- Loss of power and water
- Private supplies dwindle

- Bugging Out (Flee the Area)
- Traffic jams and blocked roads
- Conditions better/worse at destination
- Shortage of hotels
- Limited supplies
- Limited resupply

Lesson: 1. Don't forget to consider TIME as an Entity.

2. A Use Case is either static when executed or flexible to allow decisions.

## Stage 2 - Resupply (External Entities, Disaster Recovery)



- Companies are able to restock
- Supplies from relief groups or government
- Communities provide assistance
- Repairs to infrastructure restore services
- Supplies stolen from secondary sources
  - Non-retail businesses, warehouses, and public buildings
  - Residences and vehicles

Lesson: Don't stop at defining Inputs. Consider throughput and constraints as well.

## Stage 3 - Secondary Collapse (Process Analysis, NFRs, UAT)

Analysis and Planning Elicitation Requirements Enterprise Analysis Analysis

Requirements Analysis Solution Assessment

- Hoarding creates artificial scarcity
- Additional infrastructure failures
- Disruption of public and private services
- People become more desperate leading to organized gangs
- Disease
- Starvation



\*13

Lesson: When resources are scarce, hoarding often results. (Resources, funding, inaccurate estimates, missed dependencies, rejected requests)

### Stage 4 - Recovery (Disaster Recovery, Release Planning)

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Requirements Management Enterprise Analysis Requirements Analysis Solution Assessmen

#### Restoration or replacement of:

- Food, clean water, and medical
- Power
- Transportation
- Sanitation
- Commerce
- Residences



Lesson: After a transformation, you are in the "new normal". Do you stop, look for incremental improvements or start over.

#### Weapons for Survival

- Good fixed blade knife
- Machete (not swords)
- Light weight pry bar (defense and entry)
- Rifle:
  - 30/30 lever, 30/06 or .308 bolt action
  - .22LR rifle (Ruger 10/22)
  - AR-15 semi-auto 5.56/.223
- Pistol:
  - .357/.38 revolver, 9mm/.45 semi-auto, .22LR
- Shotgun:
  - 12 or 20 gauge pump (Mossberg 500)
- Most common ammunition (resupply):
  - Government: 5.56x45 (.223), 7.62x52 (.308), 9mm
  - Private: .22LR, 30-30, 30/06, .223, .308, .38, 9mm, .45

#### Most Common Mistakes

- Waiting too late to prepare or take action
- Where to Bug Out: The mall, unfamiliar areas
- Lone wolf: Works for short duration only
- Weapons = Safety
- Resupply: Retail stores or distribution centers
- Relying on government or relief groups
- Underestimating consumption
- Rural = Food
- Pharmacies/Hospitals for medical supplies (use veterinarian offices)
- Loss of communications

#### Reference Materials: Non-Fiction

- How to Survive the End of the World as We Know It: Tactics, Techniques, and Technologies for Uncertain Times by James Wesley Rawles
- Survival Wisdom & Know How: Everything You Need to Know to Thrive in the Wilderness by The Editors of Stackpole Books
- When There Is No Doctor: Preventive and Emergency Healthcare in Challenging Times by Gerard S. Doyle (Author)
- Medicine for the Outdoors: The Essential Guide to First Aid and Medical Emergency, 5th Edition by Paul S. Auerbac
- How to Shit in the Woods, 3rd Edition: An Environmentally Sound Approach to a Lost Art by Kathleen Meyer
- The Hot Zone: A Terrifying True Story by Richard Preston
- Parasite Rex: Inside the Bizarre World of Nature's Most Dangerous Creatures by Zimmer, Carl

#### Reference Materials: Fiction

#### Books

- World War Z: An Oral History of the Zombie War by Max Brooks
- The Zombie Survival Guide: Complete Protection from the Living Dead by Max Brooks
- One Second After by William R. Forstchen
- Rot & Ruin by Jonathan Maberry
- Warm Bodies by Isaac Marion
- Patient Zero: A Joe Ledger Novel by Jonathan Maberry
- Apocalypse Z: The Beginning of the End by Manel Loureiro
- 77 Days in September by Ray Gorham
- The Moon Is a Harsh Mistress by Robert A. Heinlein
- Atlas Shrugged by Ayn Rand

#### Movies

- I Am Legend
- 28 Days Later
- Day of the Dead
- World War Z
- Warm Bodies

#### Web Resources

Preparation Organizations and Resources

- ZombieSquad <a href="http://zombiehunters.org/">http://zombiehunters.org/</a>
- SurvivaBlog.com
- Food Supply Guidelines for Survival Preparedness

#### Bug Out Bag and Survival Lists

- http://www.ready.gov/build-a-kit
- http://frugaldad.com/2010/02/10/bug-out-bag-essentials/
- http://www.survivalhour.com/Articles/bug-out-bag-checklist
- http://www.amazon.com/Bug-Out-Bag-Essentials/lm/R3GJVHW6V2NAZV
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- http://www.survivalblog.com/newbies.html
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- http://inchsurvival.com/site/2012/12/bug-out-bag-checklist/
- http://www.bugoutbaglist.com/

#### 3 Day Survival Pack

- Backpack
- MRE or Freeze dried food
- Flashlights
- Batteries
- Hand-crank radio
- Multi-tool
- Knives (folding and fixed)
- 550 paracord
- Clothes and shoes
- Water purification tabs or filter
- Multi-vitamins
- First aid kit
- Survival handbook
- Hygiene necessities
- Fire-starting materials

- Emergency blankets
- Bug repellent
- Compass
- Map
- Signal mirror
- Sun block
- Safety whistle
- Ziploc bags
- 150 grain alcohol
- Tarp
- Water bottles
- Moleskin
- Roll of duct tape
- Camp stove
- Can opener (small)

- Machete
- Prybar
- Folding shovel
- Saw
- Poncho
- Solar charging kit
- Cash
- Personal defense
- Medications
  - Anti-diarrhea medication
  - Anti- inflammatory
  - Pain
  - Decongestant
  - Prescription
  - Anti-fungal
  - Anti-inch
  - Honey

#### 3 Weeks - 3 Months Survival

#### See Web Resources for detailed lists

- Expanded consumables
- Full backpack
- Solar recharger
- Water purification tablets, bleach and high flow water filter
- Camp toilet
- Cart, wagon, bike, etc. to collect/move supplies
- Firearms and ammunition (safety and barter)
- Improved shelter
- Water/rodent proof containers
- Sleeping bag

- Machete
- Prybar
- Extra boots
- Gas cans
- Fuel syphon or lightweight hose
- Alternate fuel supplies
- 2 way radios with multiple bands
- Handheld scanner
- Aluminum foil (cook, cover windows)
- Binoculars
- Night vision optics
- Additional medications

#### Citations

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